



**RMA APPLICATION**

DATE

RETURN

Please note RMA's type

REPAIR

Helped by

*Customer details*

COMPANY

CONTACT

ADDRESS

PHONE

E-MAIL / FAX

RMA Number

DATE

*Material Details*

Authorized

EQUIPMENT

PART N.o.

SERIAL N.o.

QUANTITY

DN/Invoice  
Number

**WARRANTY**  
Previous budget

YES

NO



*Breakdown detected or Reason for return (Descriptions as "it doesn't work" will not be accepted)*

Please, fill in all the required information and send it by fax to the number: +34 937 362 941. Circontrol will assign a RMA number. Please attach this sheet to the shipment documentation and identify the package with a label with the RMA number. Our Technical support department will not accept material not identified with its RMA number. In order to verify the warranty situation, a copy of the invoice must be attached. Please use the original packaging, Circontrol can not take the responsibility for damages caused by the transport or by a defective packaging. Anyway, the shipment must be Freight prepaid. You must pick up the material in a period of 100 days, after this period you will lose the right to claim. Please attach the RMA sheet to the Delivery note. The amount of the devolution will be deducted from the total amount of the next invoice.

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